



Quality, environmental and work health and safety policy

The basis of our business processes is the fulfillment of customer requirements. We actively influence the achievement of customer expectations and the improvement of their satisfaction by constant communication with customers and constant improvement of our work.

In our business process the quality of our products is in the first place and it is the basis of our market competitiveness. Zero error is the basic principle of our quality.

Our employees are our greatest strength. That is why we regularly communicate and cooperate with the Syndicate, educate our staff, we are constantly improving them, and encourage personal development of each employee both in individual work and in involvement in teamwork.

Concern for environmental protection is an integral part of business processes and all our activities are conducted in accordance with applicable laws and regulations in the field of environmental protection.

The specificity of the production process and requirements of the automotive industry are based on healthy and safe work environment that guarantees to employees safe operation and reflects our attitude towards the environment in which we work eliminating the hazards and reducing the risks to environmental protection and safe and healthy work and consultation and participation of workers.

With the constant communication with suppliers we influence their improvement in accordance with the requirements of the standard.

We are committed to operate in accordance with the legislation of the Republic of Serbia, as well as the legislation of countries in which our customers and suppliers operate, as well as to continuously cooperate with the regulatory bodies in order to meet the requirements.

We are trying to have a successful cooperation with the local community regarding organization of transport for employees and participation in various meetings, tribunes and seminars.

By continuous improvement of production processes, investing in employees, maintaining a high level of quality of our products we strive to achieve a good financial result, keep a good image on the market and fulfill the requirements of the owner and otherinterested parties.

Our quality policy is based on the business development strategy, mission and vision to achieve superior business results and set goals, and it is the basis of the quality management system.

Mission

Our mission is to cost-effectively produce high quality window lifters with minimal pollution of the environment and in a safe working environment and to distribute them respecting deadlines in order to contribute to the success of our customers. The key factors of our success and a good position with customers consider constant improvement of production processes, raising the competence of our staff and development of team spirit.

Vision

Our vision is to become a leader known for economical production of high-quality window lifters with minimal pollution of the environment and in a safe working environment. We strive to be the most desirable employer in the region based on good relations and protection of interests of our customers, owners of HI-LEX Corporation, employees and local community.

Objectives

Take part in HI-LEX Group as a professional participant in product development and production with high technological characteristics, maximum protection of the environment and safety of workers in the first place.

Encourage company's development and focus on risk analysis in order to minimize the risk for all products, environment protection and health and safety work.

Improve the profitability of the company by reducing the incurred costs of non-quality, inefficiency of production, waste, etc. Encourage the active participation of dependent companies in order to provide more efficient services and meet the needs of all relevant interested parties.

Improve the relationship with suppliers in order to ensure high quality products and minimal pollution of the environment and with competitive prices for the client.

Develop methodology in the organization in order to provide the best service that the client expects.

Policy of corporate responsibility

We fully respect laws and regulations regarding harassment, we have defined the ethical code of conduct for employees and we have set up anti-corruption principles with which all employees are familiar.